

Notice No.: TECH-2021-029

Issue Date: 8 September 2021

Subject: F5 (BIG-IP) SSL VPN Upgrade

Notice to all Members,

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Members are advised that DGCX Group will be upgrading its **F5 (BIG-IP) SSL VPN** on **Saturday, September 18, 2021**. As part of the post-upgrade verification process, we recommend Members to connect the F5 VPN after 13:00 hours (Dubai Time/GMT+4) and check the access to Live Member FTP (<ftp://memberftp.dgcx.ae>).

The F5 (BIG-IP) SSL VPN client software will be upgraded automatically upon login, however we encourage members to have necessary Admin privilege of their respective computer to avoid any permission issues during this upgrade.

For Dubai Gold & Commodities Exchange,

Adel Abu Assaf
Director- Information Technology